



CHILD SAFE POLICY

Player Safety

1. All players are to be treated with fairness, equality, respect and empathy
2. No child is to leave the netball arena unaccompanied. This is inclusive of training sessions, game day and any club event or activity organised.
3. All parents are to collect their child / children from within the parameter of the Netball SA Stadium building
4. All parents shall advise the Coach / Team Manager on match day of their arrival to collect their child / children
5. If any child / children are to be collected from outside the parameter of the Netball SA Stadium building during daylight hours on match day, the Coach / Team Manager shall be advised prior to commencement of the match on that day so that suitable supervision can be arranged.
6. All parents are responsible for the safe collection of their child / children
7. All parents are to adhere to the Policies and Guidelines of Metro Jets Netball Club
8. All Coaches must adhere to the Policies and Guidelines of Metro Jets Netball Club and the Code of Conduct of Netball Australia and Netball SA

Child Safe Officer

1. Child Safe Officers are appointed by the Management Committee.
2. The Child Safe Officer reports to the Management Committee and must report any incident to the Management Committee immediately
3. The Child Safe Officer is responsible for:
 - a. Education of volunteers regarding the Child Safe Policy
 - b. Ensuring all children who are selected to play for the Club are provided with a safe environment in which to enjoy their netball
4. If an incident is reported within the guidelines of the Club, the Child Safe Officer is to investigate the complaint / incident and resolve a resolution
5. The complaint / incident and resolution is to be reported to the Management Committee as soon as possible

Complaint Process

1. If a complaint is received by the Child Safe Officer then the process is as follows:
 - a. Identify the problem
 - b. Identify if any section of the Code of Conduct / Policies and Guidelines has been breached by a Player, Coach, Official, Umpire, Administrator, Parent or Spectator
 - c. Liaise / mediate with the complainant
 - d. Work to an amenable and satisfactory resolution to ensure the child's confidence in her own safety is continued
 - e. Report the incident and resolution to the Management Committee
 - f. If a resolution is not readily achieved the complaint shall be referred to the Management Committee via the President of the Club
 - g. Child Safe Officer must document the complaint and such documentation must be kept confidential